



INFORMATION TECHNOLOGY IN A GLOBAL SOCIETY HIGHER LEVEL

PAPER 3

Candidate session number

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Friday 15 November 2013 (morning)

1 hour 15 minutes

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INSTRUCTIONS TO CANDIDATES

- Write your session number in the boxes above.
- Do not open this examination paper until instructed to do so.
- Read the case study carefully.
- Answer all questions in the boxes provided.
- The maximum mark for this examination paper is [30 marks].

Answer all the questions in the boxes provided.

Refer to the Red Dragon Taxi Company case study **and** to your own related research in responding to the following questions.

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The control centre receives a request to pick up a customer. Explain how the integrated



2.

Red Dragon Taxi Company's new integrated communication and dispatch system (line 107) has

customer information	rch, to what extent do rivacy?	With reference to your reconflict with the customer
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3.



Turn over

Your response to question 4 **must** include evidence of independent research linked to the Red Dragon Taxi Company case study.

Red Dragon Taxi Company has found that there is a wide range of IT systems available that

aisci	s the criteria that could be used to evaluate these systems.	
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